

COACH ▪ FACILITATOR ▪ SPEAKER

Business Etiquette | Cultural Intelligence | Professional Presentation | Leadership Development

Confident and award-winning Coach, Speaker, and Facilitator, with 10+ years of international expertise educating and inspiring groups and individuals to excel in business, political, and personal spheres. Clarifies missions and objectives to inform strategic goal making, promotes creativity to solve the challenges that impede action, and builds the confidence necessary to achieve success. Extensively certified, including designations in coaching, cultural intelligence, and protocol. Outstanding communication skills enhanced by fluency in English and Dutch, as well as studies in Spanish, German, and Japanese.

AREAS OF EXPERTISE

- Developing Personal Power
- Maximizing Personal Impact
- Instilling Confidence
- Leadership Development
- Business & Cultural Etiquette
- Diversity in the Workplace
- International Protocol
- Event MC & Meeting Chair
- Non-Verbal Communication
- Impression Management
- Individual & Team Assessments
- Effective Presentation Skills

AWARD

Distinguished Toastmaster

Honoured at the 2013 Toastmasters International Convention in Cincinnati for leading the largest Toastmasters District in the world to distinguished status.

Alumni of the Year, 2013

Privileged to receive Lakeland College's esteemed award during their 100th Year celebration.

Top 100 Alumni

Recognized by Lakeland College for exemplifying the College's motto, *Ever to Excel*.

SELECT CERTIFICATIONS &

Certified Executive Coach & Member | International Coach Federation
Certified Trainer | Canadian Society of Trainers and Personal Development
Corporate Etiquette & International Protocol Consultant | Protocol School of Washington
Certified Cultural Intelligence Trainer | Cultural Intelligence Centre
Seven Principles Program Educator Certification | Gottman Institute
Licensed Neuro-Linguistic Programming Trainer | Matrix Essential Training Alliance, Richard Bandler
Member | Canadian Association of Professional Speakers

BEYOND THE

BUSINES

Beyond the Page Coaching Ltd., Sechelt, British Columbia | 2005 - Present

Preeminent coaching and development firm, serving current and future business, political, and cultural leaders, as well as renowned institutions including Astra Zeneca, Manulife, and Hatch Mott McDonald.

BUSINESS & PERSONAL COACH

Empowers clients to create and sustain success in domestic and international business arenas. Delivers customized, interactive programs and training sessions, supporting groups and individuals to find inspiration.

- Nurtured the political presence of women seeking office, helping to clarify and define their values, missions, and objectives, developing partnerships that empower their potential.
- Delivered dozens of programs, workshops, and private consultations annually on diverse topics including *Outclass the Competition* and *How to Succeed in the International Arena*.
- Published columns, newsletters, articles, and chapter for *Blueprint for Success*, featuring experts such as Ken Blanchard and Steven Covey, providing insightful tips and commentary.

Etiquette Page Enterprises, Sechelt, British Columbia | 2005 - Present

Serving industry leading individuals and organizations, including CBC Radio, Gowlings, and the University of British Columbia, delivering business etiquette programs and services.

ETIQUETTE COACH & DIRECTOR

Inspires confidence and coaches professionals to excel in any business, political, or social function. Supports clients with the essential skills and practical knowledge required to conduct themselves exceptionally well.

- Created lasting knowledge, facilitating face-to-face, webinar, and tele-seminar programs on the practice of effective business protocol, social graces, and good manners.
- Authored *The Power of Polite*, and devised an innovative learning resource, *Cognito Modern Wisdom Cards*, a valued tool of 52 tips and reminders.

Westminster Property Management Inc., Gibsons, British Columbia | 2000 - Present

Canadian property management organization, with locations in Alberta and British Columbia.

PRESIDENT & FOUNDER

Managing assets worth \$6 Million, overseeing business operations including buying and selling decisions, as well as tactfully and effectively dealing with tenant issues.

Previous Roles:

PRESIDENT | Serendipity Salons LLC, Las Vegas, Nevada

DIRECTOR, SECRETARY, & TREASURER | Precision Contractors Ltd., Lloydminster, Alberta

"Margaret is exceptionally gifted at looking at a person's life as a balanced process. This inspires faith in one's abilities and also...enlightenment and scope under her mentorship."

- Siew Ling Chow, Graphic Designer

BEYOND THE

PROFESSIONAL

Get on Board, Intermediate Governance Education | Canadian Board Diversity Council | 2012
 Leadership Mastery | Anthony Robbins Companies | 2007 & 2010
 Distinguished Toastmaster | Toastmasters International | 2009
 Mastery University | Anthony Robbins Companies | 2009
 Life Passion Mapping | Sydney, Australia | 2008
 Canadian Women Voters Congress | Women's Campaign School, BC | 2007
 Advanced Coaching | CoachU, Kansas | 2006
 Core Essential Coaching | CoachU, Kansas | 2005
 Applause! Speakers Training Camp | Successworks | 2002
 Persuasion Engineering™, NLP™ | Seminars Group International & Richard Bandler | 2002
 Business Administration, Management Diploma with Distinction | Lakeland College, AB | 1997
 Business Administration, Accounting Diploma with Distinction | Lakeland College, AB | 1995

VOLUNTEER

District Governor, 2012 - 2013 | Toastmasters International, British Columbia | 2003 - Present
 Fund Development Chair | Sunshine Coast Community Foundation | 2010 - 2012
 Board Member | Sunshine Coast Community Foundation | 2007 - 2012
 Board Member | Sunshine Coast Community Futures Development Corporation | 2007 - 2009
 Member, Virtual Community Leadership Team | International Coach Federation (ICF) | 2007
 Vice Chair | Arts, Culture & Heritage Advisory Committee, District of Sechelt | 2007
 Co-host | Clearly Coastal, Public Broadcast Program | 2006 - 2007
 Communication Chair | Sunshine Coast Relay for Life, Canadian Cancer Society | 2005
 Board Member | Lakeland College, Alberta | 1995 - 1997

AFFILIATIONS, CERTIFICATES &

Member | Canadian Association of Professional Speakers
 Member | Canadian Society of Training & Development
 Member | Sunshine Coast Rotary Club, Rotary Club International
 Facilitator | Speaking Circles International

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Group Facilitation & Facilitated Planning Certificates | ICA Associates
 Life Passion Mapping | Passion Maps International
 Print Strategy Coach | Hertz-Reeder Print Strategies
 Advanced Feng Shui | American Feng Shui Institute

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Licensed Master Trainer | NLP™, Matrix Essential Training Alliance, Richard Bandler

BEYOND THE